



# Sanitation and food safety for cheesemakers

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#### Why food safety?

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Welcome to the Cheesemaking Food Safety Training!

This training will cover some important points about cleaning and sanitizing in a cheesemaking facility. It will also review best practices of personal hygiene.

Proper sanitation, food safety, and personal hygiene practices are important for dairy farms since they can protect consumers from becoming ill and protect the cheesemakers' business.

This training tool can be printed and used in a counter-top flip-chart format where the person giving the training sits on one side of a table, facing the text portion that he/she will read, while the trainees sit on the other side and are presented with the pictures.



Why food safety?



#### Before cleaning

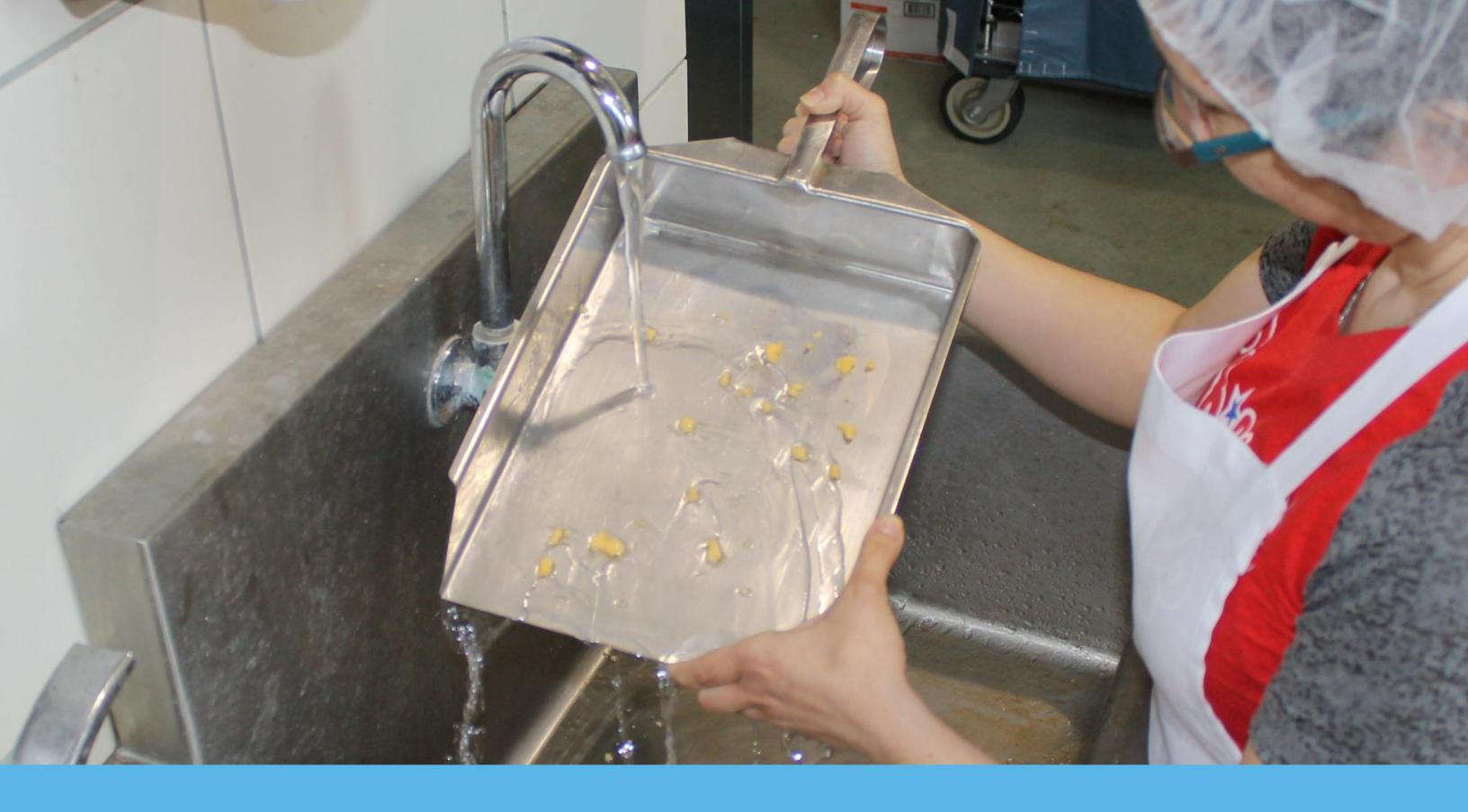
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On any food processing facility, we find multiple food contact surfaces. A food contact surface is any surface that may enter into direct contact with the food. Examples are tables, shelves, scales, cutting boards, and utensils such as shovels, knives, etc.

Before you start cleaning and sanitizing, you must remove any solids, dry or wet, present on the food contact surface.

As an example, after a cheesemaking production run, all remaining curd pieces must be scraped off the vat, or otherwise removed, before you start the cleaning steps.

Remember: it is easier to remove any solids before they dry out.



Before cleaning



#### Cleaning and sanitizing steps

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Do you know how many steps are needed to clean and sanitize a food contact surface properly? What are they? [Let participants answer]

There are four steps in proper cleaning and sanitizing:

- 1 Pre-rinse
- **2** Wash
- 3 Rinse
- 4 Sanitize

Before we describe each step, let's review the differences between cleaning and sanitizing.

Cleaning involves the use of soap or detergent and warm water to remove all visible soil from the surface.

Sanitizing involves the use of a sanitizer to reduce microbes to a safe level on an already cleaned surface.

Cleaning and sanitizing compounds should not be used interchangeably and should be used in the correct order: clean first and then sanitize.









## Cleaning and sanitizing steps



#### Step one: pre-rinse

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Now let's go through the steps together.

The first step is to **pre-rinse**.

In this step, you will wet the surface that is being cleaned to help loosen any soil or milk residue that might be present on the surface, which was left after the initial step of removing the residual solids. This picture is a good example of how a food contact surface is properly pre-rinsed.



Step one: pre-rinse



#### Step two: washing

Notes

**Washing** is the second step in the process.

This step is performed with soap or detergent, warm water and some form of mechanical action, usually provided by brush, to remove food or soil that is on the surface.

This picture demonstrates a cheesemaker properly washing a food contact surface.



Step two: washing



### Step three: rinse

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The third step is to **rinse** the food contact surface.

This step washes off all the soap, as well as any remaining food particles, from the surface.

After rinsing, the food contact surface should appear completely clean to the naked eye.



Step three: rinse



#### Step four: sanitize

Notes

The final step is to **sanitize** the cleaned food contact surface. This step reduces the number of microbes to safe levels.

It is important that all the soil and soap or detergent have been rinsed away. A sanitizer may not work as well if applied to a dirty or soapy surface. Some common chlorine-based sanitizers, like bleach, are inactivated by organic compounds like proteins and fats that are present in milk and curds.

Remember, you must first clean and then sanitize!



Step four: sanitize



#### **TACT**

Notes	

Now that you know the four steps for cleaning and sanitizing:

- 1 Pre-rinse
- **2** Wash
- 3 Rinse
- 4 Sanitize

Why is it important to have all four steps, and perform them in the proper order? [Let participants answer.]

Remember, it is NOT possible to properly sanitize if the surface is not cleaned first. It also is important to rinse the soap off the surface because soap or detergent can interfere with the efficacy of the sanitizer.

When it comes to the cleaning and sanitizing process, there are four elements that should be considered. These elements can be summarized by the acronym "TACT." The first T stands for "Temperature," the A for "Action," the C for "Concentration," and the second T for "Time."









### T.A.C.T.



#### T = Temperature

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**T** is for temperature. Temperature is an important factor in the efficacy of cleaning and sanitizing. For example, if you use cold water in the pre-rinse step, it might be harder to clean because some compounds will solidify. If the water is too hot, other compounds might "cook" and attach to the surface you are cleaning, also becoming harder to clean.

Temperature also affects sanitizer efficacy. Bleach works well in the temperature range of 75 °F to 120 °F.

If you mix or use bleach at higher temperatures, the bleach will leave the solution as a gas, making the solution less effective against microbes. So, mixing bleach with cold or warm tap water is recommended.

If you are using another sanitizer, always read the label for proper instructions.



### T = Temperature



#### A = Action

Notes

**A** is for action. Action is the <u>mechanical force</u> you apply to clean the surfaces. One example of action is scrubbing. The action you apply during cleaning helps to physically remove food and bacteria that might be attached to the surfaces.



## A = Action



#### C = Concentration

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**C** is for concentration. Using an accurate concentration of soap or detergent and sanitizer is extremely important. If the concentration is too low, then it is not effective. However, if the concentration is too high, it violates federal regulations, can be wasteful and expensive and can harm people.

Some soaps and detergents can be applied directly to the surface to be cleaned. If you prepare your soap or detergent, always read the label for instructions and follow them.

The proper concentration of bleach for sanitizing surfaces is one tablespoon of bleach to one gallon of water to obtain a final concentration of 200 ppm. Remember to mix thoroughly before using.

If you use another sanitizer, always read the label for instructions and follow them.





### C = Concentration



#### T = Time

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Finally, **T** is for time.

The amount of time that a surface is exposed to the sanitizing solution is very important for effective sanitation. Most sanitizers for food contact surfaces need a minimum of 1 minute contact time to kill the remaining microbes.

Also, sanitizer solutions lose their efficacy over time. It is important to make a fresh solution of bleach, at the correct concentration, at least once per day.



T = Time



#### Precautions

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When working with sanitizers, remember that they are chemicals and can be dangerous if not handled properly.

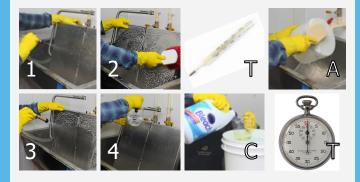
Be careful when mixing bleach or any other chemical at your establishment. For instance, when chlorine is mixed accidently with acid solutions, chlorine gas can be generated, which is not only corrosive but can cause respiratory irritation to you or your workers. Also, do not mix ammonia solutions with bleach.

ALWAYS use the proper concentration of chemicals—since "more" is not necessarily better, and "less" is almost certainly less effective!

Finally, be sure to label all chemicals clearly and properly, and do not store them in food containers.



### Precautions



#### Review

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To quickly review:

There are four steps in cleaning and sanitizing:

- **1** Pre-rinse
- **2** Wash
- 3 Rinse
- 4 Sanitize

What does TACT stand for? [Let participants answer.]

**TACT**: temperature, action, concentration and time are important factors that need to be considered when cleaning and sanitizing a surface to achieve proper cleaning and sanitation.

Finally, sanitation chemicals can be dangerous, so use caution and handle them properly to protect yourself and others.

















### Review



#### Ready-to-eat foods / Cross-contamination

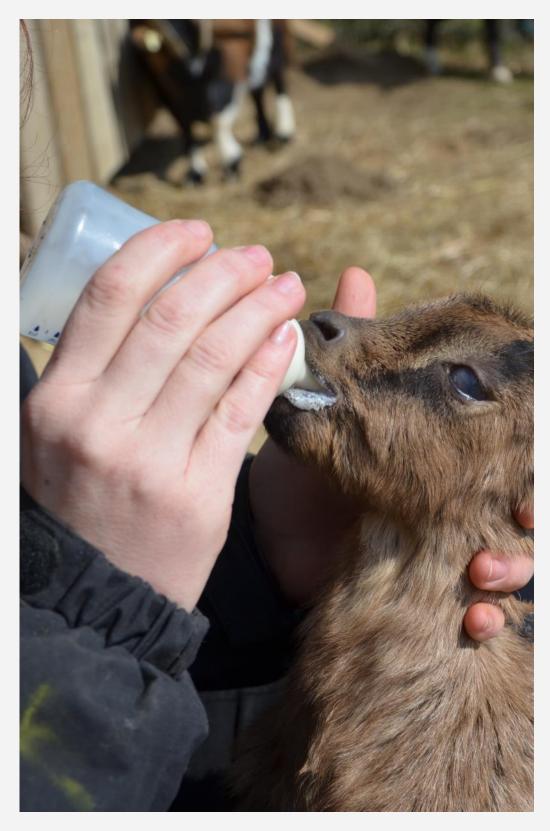
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Now let's go over some important definitions related to food safety.

**Ready-to-eat foods** are usually products that are prepared (cooked, fermented, acidified) in advance and can be eaten as sold. In other words, they do not require any additional heating or preparation step and are eaten "as is." Examples of ready-to-eat foods include salads, deli meats, canned food, and of course, cheese.

The next definition is **cross-contamination**. Which is the transfer of harmful substances or microbes (also known as contaminants) from something DIRTY to something CLEAN.

On a dairy farm, we are concerned with the transfer of bacteria from unclean surfaces to food or food contact surfaces. One of the biggest concerns with cross-contamination occurs when contaminants from a source outside the cheesemaking room are transferred, via the cheesemaker or employees, to the cheese or food contact surfaces. Examples of cross-contamination include handling or touching animals, followed by handling cheese with the same, unclean, hands.







Ready-to-eat foods / Cross-contamination



#### Shoes or boots / Cross-contamination

The barn and other parts of a dairy farm are natural reservoirs of microbes. You should try to minimize the transfer of microbes from those areas to the cheesemaking room.

One way for microbes to enter your cheesemaking room is on your shoes. Just by walking into the barn or outside, you will gather billions of microbes on the sole of your shoes. You must have a measure in place to minimize the carriage of those microbes inside the cheesemaking room.





### Shoes or boots / Cross-contamination



#### Shoes or boots / Cross-contamination

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Here are some options:

- 1. Use a boot bath with a sanitizer.
- 2. Have shoes that are used exclusively inside the cheesemaking room.
- 3. Wash and sanitize your boots every time you re-enter the cheesemaking room.

A practical solution is to add a boot bath by placing a tray with sanitizer at the entrance door. Sanitizer in the tray should be made fresh every cheesemaking session and changed when visually dirty.

Having these boot baths in place when visitors tour the cheesemaking room is a good idea since they might bring microbes from other places.

If you prefer to wash your boots when entering the cheesemaking room, the same principle applies, as with cleaning equipment: remove gross contamination, use mechanical action, THEN use a sanitizer.



Shoes or boots / Cross-contamination



#### Clothes / Cross-contamination

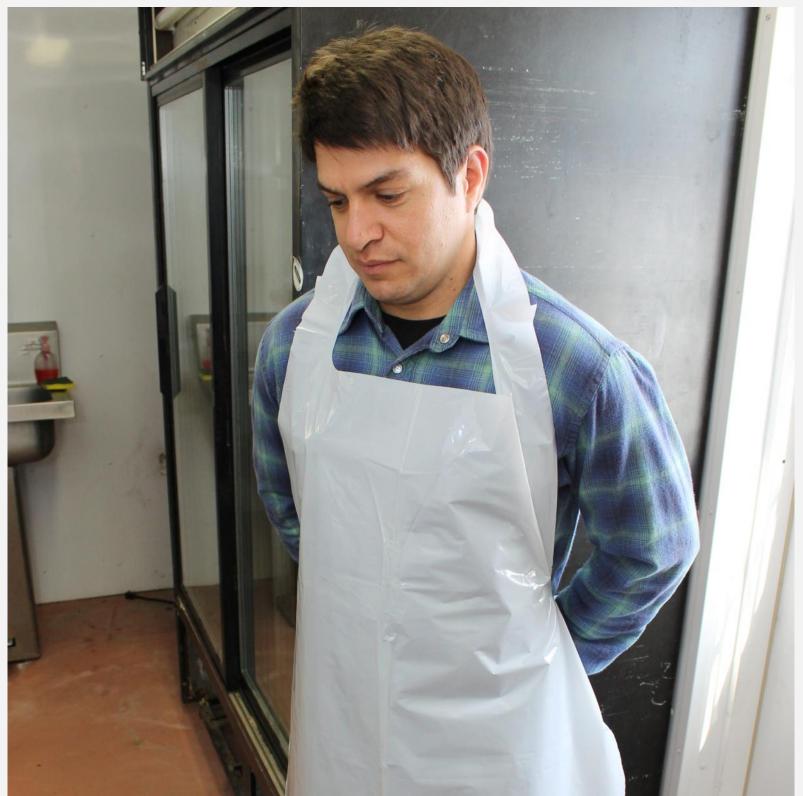
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Just like with your shoes, your clothes can carry microbes from the barn, the milking parlor, or the outside to the cheesemaking room.

To minimize the cross-contamination from your "street or barn" clothes, have designated clothing, overalls, or aprons that are used exclusively inside the cheesemaking room. The best practice is to **always** change into clean clothes before entering the cheesemaking room for cheesemaking and also to use an apron.

You should avoid making cheese using the same clothes you used in the milking parlor. That is because animal's excrement, and microbes from other sources, can be carried unnoticed on your clothes.





# Clothes / Cross-contamination



### Cutting and packing / Cross-contamination

Notes	

When cutting cheese for packing, special care must be taken to avoid cross-contamination. The inner portions of the cheese that are isolated from the environment by the rind are exposed when cut. At this point, you are dealing with your final product, which is a ready-to-eat product. Any contamination transferred to the cheese at this step will likely reach your consumers.

Proper cleaning and sanitizing all food-contact surfaces and utensils will reduce the risk of cross-contamination.

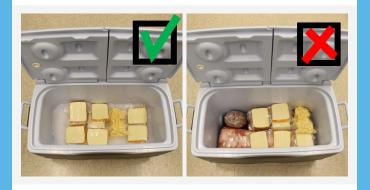
Food contact surfaces include but are not limited to: scales; knifes; cutting boards; cutting wires; vacuum packaging machine; etc.

Remember it is important to use the 4 steps of cleaning and sanitizing for these food contact surfaces (pre-rinse > wash > rinse > sanitize).

You should also be wearing CLEAN, UNTORN gloves at this step to minimize contamination of the cheese.



Cutting and packing / Cross-contamination



#### Transporting / Cross-contamination

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Transporting the cheese to sales locations offers another opportunity for cross-contamination.

Containers used for transportation, if not clean, can contaminate the cheese.

Another chance for contamination occurs when the same container is used for both cheese and raw products, such as meats or produce. Even frozen meat can still be a source of contamination. Therefore, fresh or frozen meat **should not** be placed in the same cooler as cheese.

The ice used in the coolers should be made from potable water and frozen meat or other foods should not be used in place of ice.





# Transporting / Cross-contamination



### Cleaning and sanitizing the cheese vat

Notes

At this time, we will demonstrate the proper way to clean the vat using the four steps of cleaning and sanitizing.

Disassemble any fittings, screens, etc. that are on the vat and take them to a sink to be cleaned later.

Remove any solids present and then follow the same cleaning and sanitizing steps discussed before:

- 1. Rinse the interior and the outside walls with warm water.
- 2. Thoroughly brush all the inner walls, bottom, ridges, and exterior walls with soap and warm water, being careful not to let the brush touch the floor.
- 3. Rinse everything to remove the soap.
- **4**. Sanitize all areas that you brushed with a fresh, 200 ppm solution of bleach. This solution is prepared by adding one tablespoon of bleach to a gallon of water. If you use another sanitizer, please follow the preparation instructions listed on the container.

Follow the same steps for the fittings, screens, etc., using appropriately-sized brushes to clean all interior and exterior surfaces prior to sanitizing them. Reassemble as necessary.

Your vat is clean, sanitized and ready for use.









Cleaning and sanitizing the cheese vat



#### Frequency

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All equipment, utensils, and food contact surfaces must be often cleaned. Some items require cleaning and sanitizing more frequently than others.

Here are some things you must clean and sanitize every time you make cheese:

- The vat;
- Any utensils you will use;
- Knives and wire knives;
- Hoops and hoops' lids or covers;
- Cheesecloths;
- Any other food-contact surface that will be used;
- Other equipment that has direct contact with the milk or curds, like pasteurizers, milk cans, agitation blades, etc.

If utensils cannot be stored in a way that avoids cross-contamination from non-food-contact surfaces, they need to be cleaned and sanitized before they come in contact with the milk or curds **every time**. Some examples are:

- Thermometers;
- Knives or another utensil to check for coagulation;
- pH meters;

Non-food-contact surfaces should receive regular cleaning, depending on use. You should develop a schedule for cleaning each of the following items:

- Floors;
- Walls;
- Shelves;
- Sinks;
- Other non-food-contact surfaces you might have.

**Do NOT** use the same brushes to clean the floors, walls, etc., for cleaning the food contact surfaces.



Frequency



#### Flash review

Notes	

Maintaining sanitary conditions in your cheesemaking room is the best way to keep both your customers and your business healthy.

Remember the 4 steps for cleaning and sanitizing: pre-rinse > wash > rinse > sanitize.

Remember the 4 elements when cleaning and sanitizing: **TACT**: Temperature, Action, Concentration, and Time.

This is the end of the first part about cleaning and sanitizing. Are there any questions? Thanks.



### Flash review



#### Break

Notes	

The next module is about handwashing and personal hygiene.

We can take a 5 minute break now if you want, or continue.



Break