Enter and confirm your new password. (It must be at least 7 characters with at least one number and one letter.)

Enter your **User Name** and **Password**.

Click **Login**.

Navigate to: https://www.concursolutions.com

Retrieving or Changing a Password

If you have forgotten your password, on the login page, click the **Forgot your password?** link.

As needed, you can also change your password by clicking **Change Password** in your Profile. To change your password in your Profile:

Enter and confirm your new password. (It must be at least 7 characters with at least one number and one letter.)

Enter a hint for the password.

Click **Submit**.
Navigating

Use Common Fields

The QuickTask bar provides direct access to features. (e.g. *Create a new expense report.*)

A field preceded by a red line must be filled. Highlighted text indicates a link or action.

The Home Page

QuickTask bar for expenses, reports, requests, and actions.

Dashboard for expenses, approvals, etc.

Trip Search fields. (If Concur Travel is enabled.)

The Expense Report Page

Action buttons.

Click **All reports** to view all reports.

Expense report.
To avoid re-entering personal and permanent information about yourself (phone number, contacts, credit card information etc.), complete your profile after logging onto Concur Travel & Expense for the first time and update it whenever your information changes.

Access your profile page

Access via Profile > Profile Settings.

Complete your profile information

Your Information (validate personal information such as name, address, phone, and emergency contact, etc.)

Travel Settings (enter air, hotel, and car travel preferences, enter frequent flyer programs, enter TSA passport information, add/remove travel assistant, add/remove credit cards.)

Request Settings (select request information, add/remove delegates, enter email settings select approvers, add/remove attendees.)

Expense Settings (enter expense preferences, add bank information, enter expense delegates and approvers, add company card information, etc.)
Using Concur Travel

**Enter Search Criteria**

Online booking available for **Flights** (One Way or Return), **Hotel** and **Car Rental**.

Enter the arrival and departure cities.

Enter the date and time of departure and return.

Click **Search** to retrieve the search results.

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**Select Quote Price**

Select **Quote for Price** to add to the **Chosen Carriers** list.

Click the **Price these options** button to view fares.
Select Trip Fare

Select the desired trip.

For details on pricing conditions, click **Show Details**.

Narrow the results, if necessary, by using the available filters.

Review and Reserve Flight

Validate the trip information. You can modify your itinerary and add a hotel and/or rental car.

Verify and enter any necessary traveler information, including frequent flyer programs.

Click **View seatmap** to select your seat assignment.

Select or add a method of payment.

Accept fare rules and restrictions.

Click **Reserve Flight and Continue**.
Confirm Your Reservation

Verify travel details. You can add car, taxi, hotel, and wifi to your travel itinerary.

You may have the option to select in-flight internet service.

Click Cancel all Air if your reservations are incorrect.

Confirm your travel reservations. You can add your seat assignment, or add car, hotel, and taxi.

Click Next to continue.
Confirm Your Reservation

Verify the name of the trip – you can update the name, as needed.

To send a copy of your travel confirmation, add an email address.

Once the information is complete, click Next.

At this time, tickets are only reserved and unissued. Approval of the reservation is required before issuance of the ticket (except in special cases with low cost airline tickets).

Confirm the trip on the Trip Confirmation page.

Click Confirm Booking to confirm, or Cancel to cancel trip.